



Firefighter Control Operator Checklist

Being a Control Operator can be incredibly rewarding but it can also be demanding and we want to ensure that if you're considering applying to become an Operator, you're aware of what is expected and what you might encounter at work.

This checklist is for your personal use and should not be included when submitting your application.

| Pre-application checklist 1 | | |
|--|------------------------------|-----------------------------|
| Being a Control Firefighter Operative is challenging and can involve a number of situations not commonly found in other jobs. | | |
| Are you prepared to: | | |
| Work a shift pattern which includes working unsocial hours (two days (8am-5pm) followed by two nights (5pm-8am) and then four days off.) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Work weekends, bank holidays including Christmas and New Year depending upon your rota. Annual leave is granted based on the resilience of your Watch, therefore you may not always get the time off which you have requested. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Have commitment to ongoing learning and development, including beyond the initial 12 week training school | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Continuously develop yourself via self-study which may involve involvement commitment outside of your scheduled hours | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Deal sensitively with people in difficult situations and adapt your means of communication to deal with our diverse community | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Remain calm under pressure | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Deal with diverse and unexpected scenarios - Firefighter Control help mobilise crews, identify exact locations, provide fire safety advice to people who might be trapped inside a burning building and continue to reassure callers until the moment firefighters arrive on the scene. They are also trained in dealing with other incidents, including chemical, radiological, biological and nuclear incidents. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Work as part of a team, which may mean placing the needs of the team before your own at times – ie: remaining in the Control room to support resilience until you are relieved. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Gain your driving licence within 2 years of employment (if you do not already have this prior to application). | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If you have ticked the grey box for any of the questions, we strongly suggest you think seriously about whether being a Control Firefighter Operative is right for you.

| Pre-application checklist 2 | | |
|---|------------------------------|-----------------------------|
| Please take a moment to answer the questions in this box. Please use the notes at the bottom of this page to help you in responding to each of these questions. | | |
| Will you be aged 18 years or over at the commencement of training? (see note 1 below) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Are you eligible to work in the UK? (see note 2 below) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Do you have any unspent criminal convictions? (see note 3 below) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Do you have a full UK driving licence? If not, then are you prepared to gain a full UK driving licence within 2 years of your appointment | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If you have ticked any of the grey boxes and still wish to proceed with your application you are advised that the information you provide will be checked and as such contribute to our decision as to whether to take your application further.

Note 1: It is a requirement that you are aged 18 years or over at commencement of training. You may apply to be a Control Firefighter Operative if you are aged 17 and nearing 18, as long as you are 18 years old once you commence training.

Note 2: If you are unsure if this relates to you please contact the Recruitment Advisor.

Note 3: Under the Rehabilitation of Offenders Act 1974 you are obliged to declare any unspent convictions or criminal proceedings pending as these may bar you from working as a Control Operative Firefighter.

Important

Fitness for role - Any offer of employment will be subject to the successful completion of a medical assessment which will determine your fitness for the role.

Hearing - The medical assessment also includes a hearing test. The worse ear is used for recruitment purposes, with levels H1 and H2 being acceptable. If you have any concerns about your hearing you should check if you are likely to meet the required standards with your GP or arrange a test through a private hearing test provider (eg Boots, Specsavers).